



Lassen County Department of Child Support Services



Child Support Program Report

Presented to the Lassen County
Board of Supervisors

July 28, 2026

What is Child Support?

The Department of Child Support Services (DCSS) is an accountability-focused program that ensures parents meet their financial obligations by establishing, enforcing, and distributing child support orders.

This work directly supports statewide poverty-reduction efforts, including initiatives under AB 1520, by increasing family income and reducing reliance on welfare programs through increased collections and welfare recoupment.

DCSS is funded entirely by state and federal dollars, with roughly two-thirds of its budget coming from federal sources and no reliance on the County General Fund, making it one of the county's most cost-effective programs. The department delivers **all** collected child support payments directly to custodial parents, bringing millions into local households each year and reducing reliance on other safety-net services.

Program Highlights

- Key achievements and services offered:
 - Paternity establishment services
 - Locating parents and resources
 - Managing and enforcing child support orders
 - Financial tools to support families
 - Fatherhood Summit & Monthly Meetings



Accountability & The Federal Performance Measures (FPM)

- Guided by the Child Support Performance and Incentive Act of 1998, these measures drive the way federal incentives are paid to the states:

FPM 1: Paternity Establishment Percentage-	100%
FPM 2: Percent of Cases with Child Support Orders-	92%
FPM 3: Percentage of Current Collections-	61%
FPM 4: Percentage of Arrearage Collection-	49%
FPM 5: Cost Effectiveness Level-	\$4.97

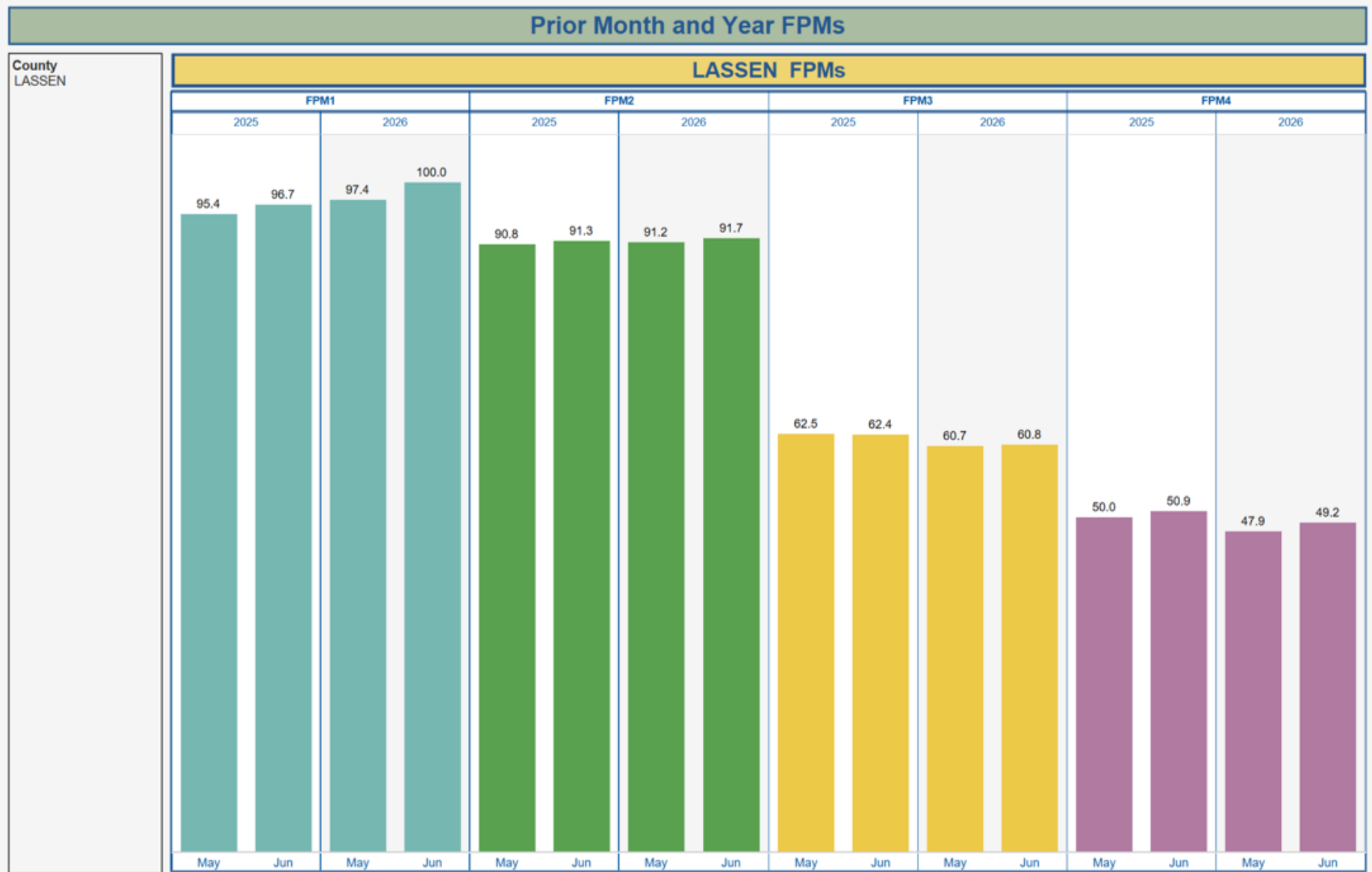
July 2026

The federal government measures cost-effectiveness in child support programs by looking at how much child support is collected for every dollar spent. To be considered cost-effective, local child support agencies must maintain at least \$2 collected for every \$1 in program costs. This means the program must bring in at least twice what it costs to operate. DCSS consistently meets and exceeds this benchmark, showing that the department delivers strong financial returns while helping families receive the support they are owed.

*Rising costs, caseloads size, and inflation continue to challenge program efficiency and limit available resources.



Federal Performance Measures



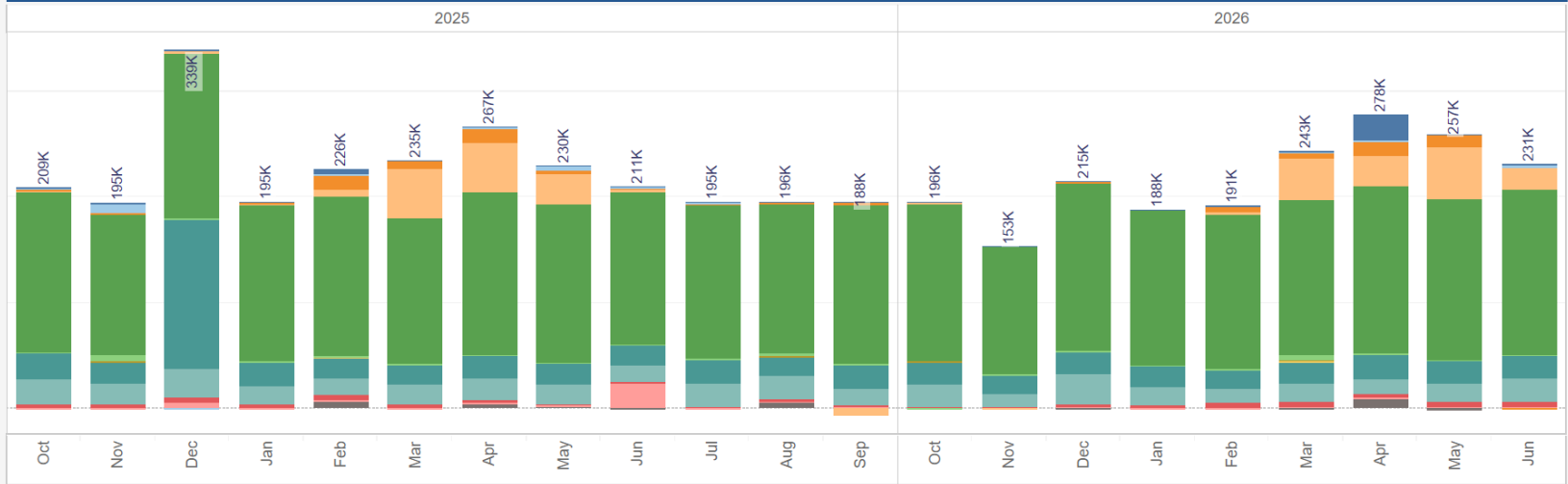
Lassen DCSS Collections

Collections by Source

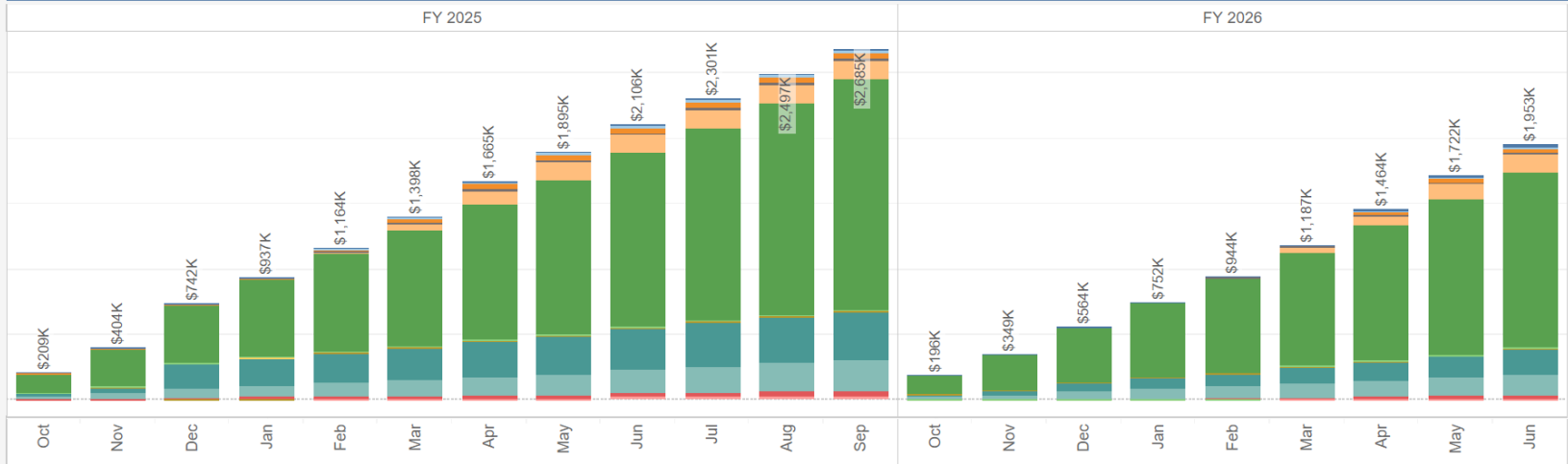
County
LASSEN

LASSEN FFY 2025 & 2026 Total Collections by Month

Source1
 ■ CIIP
 ■ DIB
 ■ FTB
 ■ IRS
 ■ IWO
 ■ Liens
 ■ Other
 ■ Other Countries
 ■ Other States
 ■ Regular Payment
 ■ UIB
 ■ Worker's Comp
 ■ FTB Non-Tax



LASSEN FFY 2025 & 2026 YTD Collections by Source



2026 Honors

- 2025 Federal Self- Assessment-
- State Acknowledgement Letter
- Exceptional Newcomer Award- Director Krier



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES
P.O. Box 419064, Rancho Cordova, CA 95741-9064



July 15, 2026

Ms. Elizabeth Krier, Director
Lassen County Department of Child Support Services
2950 Riverside Drive, Suite 104
Susanville, California 96130

Dear Ms. Krier:

I would like to take this opportunity to acknowledge the Lassen County Department of Child Support Services for your hard work and commitment to enhancing the Child Support Program in California throughout the federal fiscal year (FFY) 2025.

The Lassen County Department of Child Support Services demonstrated outstanding performance in FFY 2025 for a very small local child support agency by achieving the lowest average number of days from case opening with an existing order to first payment to families: 30 days.

The dedication of the Lassen County Department of Child Support Services has placed the California Child Support Program in a better position to improve overall performance and to serve children and families.

I wish to personally express my appreciation for all the work you and your staff have accomplished to improve the lives of California's children and families and acknowledge your contributions to the State's overall performance in FFY 2025.

Sincerely,

KRISTEN ERICKSON-DONADEE
Director



Child Support Awareness Month

- August is dedicated to raising awareness of the importance of Child Support.
 - Promoting community understanding
 - Highlighting available resources
 - Recognizing the work of Child Support professionals
- CSAM Proclamation

