



C&S WASTE OF LASSEN CO.  
PO BOX 360  
SUSANVILLE, CA 96130  
530-252-1200 BUS  
530-252-1255 FAX

**Service Address**

WESTWOOD CLEANUP  
3RD ST  
WESTWOOD CA 96137

Account Number 30-11795 9  
Invoice Number 101725  
**Bill Date** 11/01/2017

Current Charges 0.00

**Total Due** 357.61

**Payment Due Date**

Date	Description	Qty	Amount
	WORK ORDER#: 100648		
10/02/2017	50 YD REMOVAL	1.00	
10/02/2017	GARBAGE DUMP FEE	2.57	\$196.61
10/02/2017	MISC. ITEMS. TICKET #46845	1.00	\$161.00

**Billing Period:**

CURRENT	31 - 60	61 - 90	OVER 90	TOTAL DUE
357.61	0.00	0.00	0.00	357.61

**Locally Owned and Operated**

**Residential, Commercial, Roll-Off's, Clean-Up Bins, Bulk Items & Recycling**

Please detach and return this portion with your payment  
Make checks payable to C&S WASTE OF LASSEN CO.



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# IMPORTANT INFORMATION ABOUT YOUR BILL

## CONTACT INFORMATION

Customer Service: 1-530-252-1200

Mailing: PO Box 360, Susanville, CA 96130

Hours: 8:00 am - 4:00 pm M-F (except major holidays)

## PAYMENT ADDRESS AND METHOD

P.O. Box 360

Susanville, CA 96130

- Please mail a check or money order to the above address
- **Place your Account Number on your check**
- **Attach the bottom portion of your bill with your payment**
- We accept Visa/Mastercard/Discover/American Express (see below)
- E-Check (see below)

## PAYMENT DUE DATE

Your current bill is due by the last day of the month. A finance charge computed at a monthly rate of 1.5% (APR of 18%) may be assessed on past due balances of 30 (thirty) days or more.

## BILLING FREQUENCY

Billing is monthly or quarterly, depending on the service you are being provided and your service area.

## FEES AND CHARGES

When service is stopped for nonpayment, the total bill plus late fees must be paid in full. There will also be a reinstatement fee to have the containers returned. Return check fee is \$35.00

## E-CHECK

Payments can also be accepted online by visiting [www.candswaste.com](http://www.candswaste.com). This is not only a convenient way to pay your bill, but a method of gathering further information about the service we provide.

## CHANGE OF BILLING ADDRESS

Check the box on the front of the payment stub and provide your new billing address below.

## MOVING

It is the customers responsibility to stop or transfer service, whether you plan to move within or outside the service area. **Please call in advance**, so that any unnecessary charges can be avoided.

## CUSTOMER SERVICE SUGGESTIONS

Our goal is to provide the best customer service possible, in our office and in the field. We welcome your suggestions in writing or by contacting our office.

## HOLIDAY SCHEDULE

If a holiday falls on a weekday, that day's collection will be one day late. (Example: If your regularly scheduled pick up day is Friday, we will conduct your pick up on Saturday.)

The following Holidays are observed by your collection company:

- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Year's Day

## COLLECTION TIMES

Garbage, recycling and yardwaste carts need to be set out by 6:00 AM or the night prior to pick-up. Commercial garbage and recycling needs to be set out the night before. **We are not responsible for items left next to containers, carts, or enclosures.**

## MISSED PICK-UP

If service was not provided as scheduled, call us immediately. An additional trip charge may apply if the cart or container was not in the appropriate place at the appropriate time.

## EXTRA GARBAGE

Anything not in the garbage cart or container is considered extra garbage and may result in extra charges. This may include carts where the lid is not completely closed. If you need additional service, please contact our office. We provide 20, 32, 64, 96 gallon carts or company bags for your convenience.

## RECYCLING AND YARD WASTE CONTAMINATION

Recyclables must be clean and yard waste must be free of garbage and other contaminants. If either cart contains non-acceptable materials, a contamination fee will be assessed. Please visit [www.candswaste.com](http://www.candswaste.com) for a list of acceptable materials. Continued contamination of your cart(s) may result in discontinuation of recycling and/or yard waste collection at your address.

## TIPS ON USING YOUR CART

- Bag all garbage to reduce windblown litter in your neighborhood.
- Place cart at the end of your drive or at the edge of the curb, **away from mailboxes, cars, fences, etc. or objects less than 15 feet in height directly above the cart.**
- Place carts 3 (three) feet apart with the lid opening facing the street.
- Go to [www.candswaste.com](http://www.candswaste.com) for more information.

Please check box to indicate which card you are using.

☐

Name on Card \_\_\_\_\_

Phone Number \_\_\_\_\_

☐

Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_

☐

Signature \_\_\_\_\_

Billing Address \_\_\_\_\_

☐

New Billing Address \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_