

**C&S WASTE SOLUTIONS** PO BOX 270780 SUSANVILLE, CA 96127 530-252-1200 BUS 530-252-1255 FAX

# Service Address

LEAVITT LAKE CLEAN UP 425625 HWY 395 SUSANVILLE CA 96130

**Account Number** Invoice Number

30-9676 5 112198

**Bill Date** 

11/01/2018

**Current Charges** 

536.12

**Total Due** 

956.34

**Payment Due Date** 

11/30/2018

| Date       | Description         | Qty  | Amount    |  |
|------------|---------------------|------|-----------|--|
|            | WORK ORDER#: 111862 |      |           |  |
| 10/20/2018 | 30 YD DELIVERY      | 3.00 | \$461,10  |  |
| 10/20/2018 | DONATION            | 2.00 | \$-307.40 |  |
|            | WORK ORDER#: 111863 |      |           |  |
| 10/22/2018 | 30 YD REMOVAL       | 3.00 |           |  |
| 10/22/2018 | GARBAGE DUMP FEE    | 2,28 | \$174.42  |  |
| 10/22/2018 | SPECIAL HANDLING    | 1.00 | \$90.00   |  |
| 10/22/2018 | LARGE FURNITURE     | 1.00 | \$12.00   |  |
| 10/22/2018 | MATTRESS            | 1.00 | \$5.00    |  |
| 10/22/2018 | MATTRESS            | 1,00 | \$12.00   |  |
| 10/22/2018 | TIRE NO RIM         | 1.00 | \$36.00   |  |
| 10/22/2018 | TIRE W/RIM          | 1.00 | \$36.00   |  |
| 10/22/2018 | REFRIGERATOR        | 1.00 | \$17.00   |  |
|            |                     |      |           |  |

### **Billing Period:**

| CURRENT | 31 - 60 | 61 - 90 | OVER 90 | TOTAL DUE |  |
|---------|---------|---------|---------|-----------|--|
| 536.12  | 420.22  | 0.00    | 0.00    | 956.34    |  |

Locally Owned and Operated

Residential, Commercial, Roll-Off's, Clean-Up Bins, Bulk Items & Recycling

Please detach and return this portion with your payment Make checks payable to C&S WASTE SOLUTIONS



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30-9676 5 112198

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11/30/2018

**Total Due** 

956.34

Amount Enclosed \$

LEAVITT LAKE CLEAN UP 425625 HWY 395 SUSANVILLE CA 96130

956.34

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SUSANVILLE, CA 96127



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# Service Address

LEAVITT LAKE CLEAN UP 425625 HWY 395 SUSANVILLE CA 96130 Account Number Invoice Number

30-9676 5 111272

**Bill Date** 

10/01/2018

**Current Charges** 

423.81

**Total Due** 

420.22

**Payment Due Date** 

10/31/2018

| Date       | Description         | Qty  | Amount    |  |
|------------|---------------------|------|-----------|--|
|            | WORK ORDER#: 110685 |      |           |  |
| 09/14/2018 | 50 YD DELIVERY      | 2.00 | \$307.40  |  |
| 09/14/2018 | DONATION            | 2,00 | \$-307.40 |  |
|            | WORK ORDER#: 110809 |      |           |  |
| 09/17/2018 | 50 YD REMOVAL       | 2,00 |           |  |
| 09/17/2018 | GARBAGE DUMP FEE    | 2.27 | \$173.66  |  |
| 09/17/2018 | MATTRESS/BOX SPRING | 1.00 | \$10.00   |  |
| 09/17/2018 | GARBAGE DUMP FEE    | 2.93 | \$224.15  |  |
| 09/17/2018 | LARGE FURNITURE     | 1.00 | \$6.00    |  |
| 09/17/2018 | TIRE NO RIM         | 1.00 | \$4.00    |  |
| 09/17/2018 | TIRE WITH RIM       | 1.00 | \$6.00    |  |

# Billing Period:

| CURRENT | 31 - 60 | 61 - 90 | OVER 90 | TOTAL DUE |  |
|---------|---------|---------|---------|-----------|--|
| 420.22  | 0.00    | 0.00    | 0.00    | 420.22    |  |

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Account Number 30-9676 5 Invoice Number 111272

Payment Due Date

10/31/2018

**Total Due** 

420.22

Amount Enclosed \$

LEAVITT LAKE CLEAN UP 425625 HWY 395 SUSANVILLE CA 96130

C&S WASTE SOLUTIONS PO BOX 270780 SUSANVILLE, CA 96127

# IMPORTANT INFORMATION ABOUT YOUR BILL

#### Payment Options:

# Mailing Address

PO Box 270780 Susanville, CA 96127

(Attach the bottom portion of your bill to your payment.)

In Person: You can pay your bill during our office hours, or for your convenience, a drop-box is located outside the gate at the entrance of our yard at 471-825 Diane Drive.

Online: www.CandSwaste.com
Over the Phone: (530) 252-1200

#### Office Hours:

Our office is open Monday through Friday — 8am - 4pm, except holidays. See phone number above.

# Billing Frequency:

Billing is either monthly or quarterly, depending on your service.

#### Errors on Your bill:

Contact us immediately if you find an error on your bill. This Invoice/ Statement will be considered correct unless our office is notified within 30 days.

#### Account/Billing Change:

For account/billing address changes, please update your new account information below.

## Fees and Charges:

When service is stopped for nonpayment, the total outstanding bill plus late charges and service fees must be paid in full before service can be resumed. A returned check fee of \$35 may apply. Other fees may apply when extra or additional services are requested. Please ask customer service when requesting changes if additional fees apply.

## Customer Service Suggestions:

Please help us improve: Our goal is to provide the best customer service possible, in our office and in the field. We welcome your suggestions in writing or by contacting our office. You can also email us at - Lasseninfo@CandSwaste.com

# IMPORTANT INFORMATION ABOUT YOUR SERVICE

#### Collection Times:

Residential garbage carts need to be set out by <u>6am</u>. Commercial garbage receptacles cannot be blocked on your scheduled collection day.

We are not responsible for items left next to or inside containers, carts or enclosures.

#### Tips on Using Our Cart:

Please bag all loose garbage before placing in cart to reduce windblown litter in your neighborhood. Place cart curbside with the front of lid facing the road and away from mailboxes, cars, basketball hoops, fences, etc. Please leave at least 3 feet between your carts.

## Holiday Schedule:

We observe the following holidays:

New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving, and Christmas.

If any of these holidays fall on a midweek day, that day's collection will be one day late as will the remainder of the service days that week. (Note: If your regularly scheduled pick up day is Friday, we will conduct your pick up on Saturday). All other holidays are considered regular schedule.

### Missed Pick Up/Service:

In the event our driver misses your stop or you forgot to put your garbage out by <u>6am</u>, call us. In some cases a return trip charge may be applied to your account.

## Extra Garbage:

Please call our office for pickup of bulky items such as furniture, carpet and most appliances. Any waste left outside the cart or container is considered extra gerbage and may result in an extra charge. For your convenience, our office has extra bags and tags that you can purchase ahead of time. Please call for more details.

### Moving:

It is the customer's responsibility to stop or transfer service. If you plan to move across town or out of the area, call in advance so we can best schedule the change.

# Vacation and Temporary Stops:

For vacations, you must call the office to stop service prior to departure to receive any vacation credit.

REV.6 (19/04/2018

| New Billing Address |   | <br> |  |
|---------------------|---|------|--|
| New Phone Number    | - |      |  |
| Comments            |   |      |  |
|                     |   |      |  |